

Fiserv Consulting Services

Payments Performance Management is a Fiserv consulting service designed to help your financial institution maximize profitability, while addressing the challenges of a rapidly changing payments environment. Our experts help you:

- Manage the migration from a check-based infrastructure to an electronic and image-based infrastructure, and know when it makes sense to combine aspects of the two infrastructures.
- Manage payment products to compete in the new environment.
- Reduce back-office expenses and streamline processes.
- Understand which new products or market segments best differentiate your institution.
- Optimize your branch capture strategy, and determine how remote capture fits into the strategy.
- Implement key risk mitigation strategies.

Profitability

The link between payments planning and profitability is clear. Our experienced consultants help develop a winning payments strategy, create an enterprise payments P&L and provide “what-if” modeling, so you can assess a range of scenarios.

Revenue Retention and Expansion

Customers have new options, and their habits are rapidly changing. Deposit processing is moving to customer offices. Our Payment Performance Management consultants can help your institution retain and expand its deposit base during this transitional period.

Payments Risk Mitigation

As transactions migrate towards -- or are converted to -- electronic payments, the risk and fraud paradigm changes. Workflows designed for a paper environment may not provide adequate protection. Our payments experts provide an objective view of your institution’s vulnerabilities.